

BS Manufacturing Sdn Bhd ONLINE PRIVACY POLICY

BS's Commitment to Privacy

The BS Manufacturing Sdn Bhd and its affiliates (collectively, "BS") respect individual privacy and value the confidence of our associates, customers, vendors and others with whom we do business. BS strives to process Personally Identifiable Information ("PII") in a manner consistent with the laws of the countries in which we do business.

You are not required to provide any PII to use this site. Any information you do provide through this site will be maintained in a reasonably secure manner and will only be used or disclosed in a manner consistent with the purposes for which you provide the information, or as otherwise disclosed to you, including as described in this policy.

Definitions

For purposes of this Policy, the following definitions shall apply: "Personally Identifiable Information" means any information or set of information, whether alone or in combination with other Personally Identifiable Information, gathered, processed, used or stored by BS that is sufficient to identify an individual. Personally Identifiable Information does not include information that is anonymous, nor does it include publicly available information that has not been combined with non-public Personally Identifiable Information.

This Online Privacy Policy is applicable to the following web domains operated by The BS Manufacturing Sdn Bhd and/or its subsidiaries and affiliates: bsmfg.com, BS Manufacturing Facebook, and any other BS website, online service, or mobile application where this Online Privacy is posted or accessible via hyperlink (collectively, the "Sites"). Other websites operated by The BS Manufacturing Sdn Bhd and/or its affiliates may have separate and additional privacy terms or policies. The BS Manufacturing Sdn Bhd encourages you to read these additional terms or policies before utilizing these websites, as your utilization will be governed by those additional privacy terms and/or policies.

Information Collection

When you browse a BS website, PII is not collected simply as a result of your browsing. Some functions of our websites, however, may request that you voluntarily supply BS with PII, including but not limited to your name, email address, phone number, vehicle type, physical address and etc for purposes such as user registration, making or initiating a purchase, arranging for services, requesting feedback on products and services, participating in online surveys, and otherwise communicating with you. In those instances, you may decline to provide your PII, but as a result you may not have access to, or the benefit of, those features. BS also may retain electronic communications you send to customer service representatives, webmasters, installers or other representatives or other associates or service providers.

BS websites track information about visits to those sites. For example, statistics are compiled that show the daily requests received for particular files on a site, and what countries those requests come from. These aggregated statistics are used to customize BS websites, and may also be provided to others.

Certain BS sites may use "cookies" or "web beacons." A "cookie" is an element of data that a website can send to your browser, which may be stored on your computer, device or system. Cookies allow BS to better serve visitors to BS websites by offering a tailored experience. A "web beacon," also referred to as a "spotlight" or "pixel tag", is used to recognize unique cookies and assist us in determining which advertisements bring users to a specific website or page. You can set your browser to notify you when you receive a cookie, giving you the chance to decide whether to accept it. If you decline to accept the cookie, it will also disable the web beacon. The information collected does not contain your name, address, telephone number or email address. BS from time to time permits third parties to apply cookies when you visit the site. However, the BS website gives you a means to control how these cookies are placed and used. Currently, BS utilizes a service known as "AdChoice" and you can access it through a link on the respective BS website's home page. The AdChoice function provides a list of companies that BS allows to track on the websites. You can opt out from receiving interest-based ads from those

who allow it by clicking “all off” and “apply changes.” If you opt out, these companies will still collect data about you on the BS website, but these companies will not use that data to serve you interest-based advertisements. Different browsers use different methods to communicate such “Do Not Track” signals; the industry has not yet adopted a uniform method to do so. For this reason, BS websites are not able to interpret or respond to Do Not Track signals.

Information BS collects may be stored on third party data storage systems, and in those instances BS requires those third parties to employ security practices and systems designed to protect the security of the information.

Information Use

BS and third parties acting on BS’s behalf may use the PII you give to BS for purposes such as:

- User registration
- Processing, recording, and tracking a purchase, payment, return, warranty or rebate
- Arranging for services
- Inviting your participation in online surveys
- Requesting feedback on products and services
- Otherwise communicating with you through various channels.
- your upline or recruiter for purposes of sending you information on the latest products and services offered by BS that may be of interest to you;
- any professional advisors and external auditors;
- other entities within the BS group; and
- regulatory authorities in order to comply with statutory and government requirements.
- to process, send notices and communicate with you;
- to respond to questions, comments and complaints from you;
- to respond to feedback and suggestions provided by you;
- to distribute information or details of products, events, workshops, seminars and promotions of interest to you;
- for internal administrative purposes;
- where you have purchased products from bs or its consultants:-
 - to process your warranty claim for identified products;
 - to process your claim for product replacement;
 - to contact you to remind you regarding replacement of the products;
 - to service any products that may require warranty replacement;
 - and others which BS think necessary

BS may engage other companies, service providers or individuals to perform functions on BS behalf, and consequently may provide access or disclose to your Personal Data to these third parties for purposes such as, but not limited to:

- maintaining and updating our data system and database,
- mailing-out of any materials, for provision of promotional material to you where you have so agreed and
- processing credit card payments, credit reporting agencies, delivery of goods, analysing data.

Promotions and offers you receive may be based on information you provide in response to surveys, information you provide in connection with product and service inquiries, transactions conducted through or facilitated by BS websites, or other communications made to or through a BS website. If you do not want to receive email or other communications from BS, please adjust your communications preferences. BS will use reasonable efforts to address all requests to remove names from any postal mail or email lists.

Online Registration Information

Any information provided by users through the online register your purchase form available on this site will not be shared with any third party other than as provided by law, nor will it be used for any marketing purposes. Any information you provide in the online registration form is maintained in a separate registration database and is not used for any other purpose.

BS Manufacturing Sdn Bhd (“the Company”) respects your privacy and we are committed to maintaining the confidentiality, security and integrity of the personal data supplied by you, including, our pledge to observe the requirements of the Personal Data Protection Act 2010 (the Act). This Privacy Policy & Statement tells you how we set about doing that, and the choices available to you to access or limit our access to your personal data.

This Privacy Policy & Statement addresses how your personal data is collected, used and disclosed by the Company in accordance with applicable data protection laws and regulations. Your personal data includes, but, is not limited to any personal information about you concerning your name, gender, address, NRIC number, telephone number, email address, or occupation etc and your data from regulators and governmental agencies (“Personal Data”).

If you do not wish to receive any information pertaining to our new, current products and services, kindly inform us in writing. We will continue to retain your personal data collected for the duration permitted / required under the law, which may also extend to periods after termination of your contractual relationship with us. If we no longer need your personal data, we will take reasonable steps to securely delete or destroy your personal information.

We may disclose your Personal Data to any of our officers, employees, agents or affiliates on a need-to-know basis or for any of the purposes, as long as the disclosure is directly related to any of the purposes disclosed to you. We will not disclose your Personal Data to any third party for direct marketing purposes without your consent. Security is our top most priority. The Company will strive at all times to ensure that your personal data will be protected against unauthorized or accidental access, processing or erasure. We maintain this commitment to data security by implementing appropriate physical, electronic and managerial measures to safeguard and secure your personal data

We shall reserve the absolute right to vary or amend this Privacy Policy & Statement at any time and at our sole and absolute discretion ensure this Privacy Policy & Statement is consistent with future developments of the Company, industry trends and / or any changes in legal or regulatory requirements.

Disclosure

BS will not disclose PII to third parties, other than as we may inform you, including as described in this Policy, or where such disclosure is required by law or is in relation to a judicial or government action or investigation.

BS may disclose PII to third parties that assist BS in promoting and marketing its products and services; storing and analyzing the PII; conducting user and consumer ratings, reviews and surveys; communicating with you on BS’s behalf; and processing and fulfilling transactions, including register your purchases and installations and/or other vehicle services; and as otherwise necessary to provide promotional communications or services to website users and customers.

Payment processing, including debit and credit card payment processing, is performed by third party service providers and BS does not process or store your credit or debit card information in connection with transactions occurring through BS websites.

BS does not otherwise sell or rent PII to other persons or entities unless specifically disclosed at the point of collection.

Other Web Sites

BS websites may contain links to non-BS sites, and we make every effort to link only to sites that share our high standards and respect for privacy. However, BS is not responsible for the content of or the privacy practices employed by non-BS sites.

Children

BS does not knowingly collect any PII (such as name, address and telephone number) from children under 13 years of age through any BS website. BS websites specifically instruct children under 13 not to submit such information to this web site. BS does not allow children under 13 to register for or participate in contests or promotions on this site. However, if the parent or guardian of a child under 13 believes that his or her child has provided BS with PII, that parent or guardian should contact BS if they want this information deleted from BS's systems. If BS obtains knowledge that it has PII about a child under 13 in retrievable form in its files BS will delete that information from existing files. In addition, anyone under 18 years of age should seek his or her parent's or guardian's permission prior to using or disclosing any PII on this site.

Disclaimer

By using a BS site, you signify your assent to this Online Privacy Policy. If you do not agree to this Policy, please do not use this or other BS sites. BS reserves the right, at BS's discretion, to change, modify, add, or remove portions of this Policy at any time. Please check this page periodically for changes. Your continued use of the site following the posting of changes to this Policy will mean that you accept those changes.
